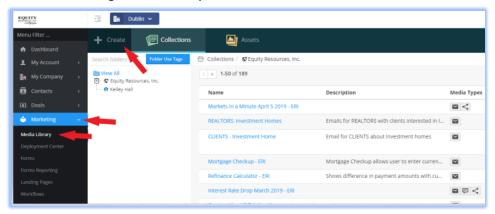
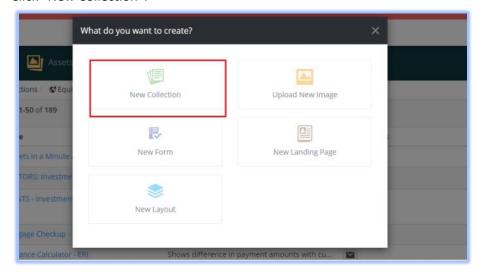
ERMA 3.0 – Creating an Email:

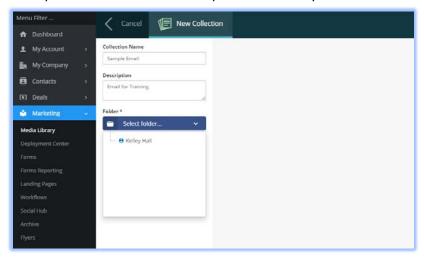
1. Click on Marketing, Media Library, Create:



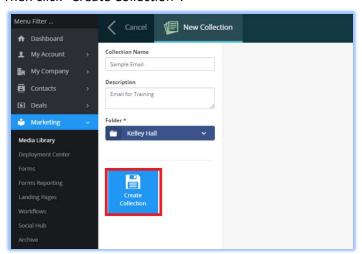
2. Click "New Collection":



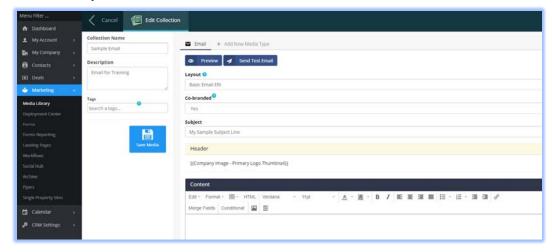
3. Name your collection. Add a description and select your folder from the folder drop down:



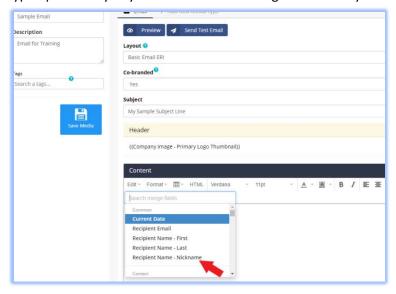
4. Then click "Create Collection":



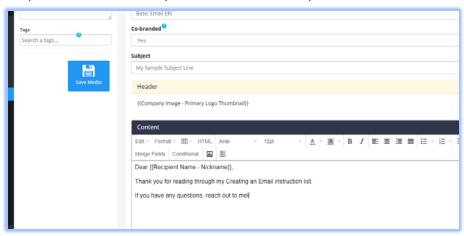
5. Choose a Layout – This will <u>ALWAYS</u> be "Basic Email ERI". Choose if you want it to be cobranded and add a subject line:



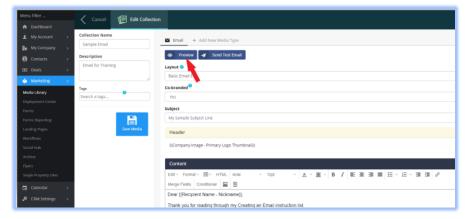
6. Type up the body of your email and add Merge Fields that you would like such as the salutation:



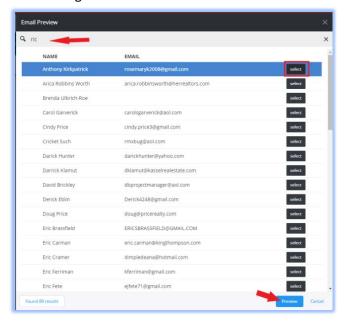
7. Add your email. Make sure your Font is Arial and 12pt. This will insure it matches the signature:



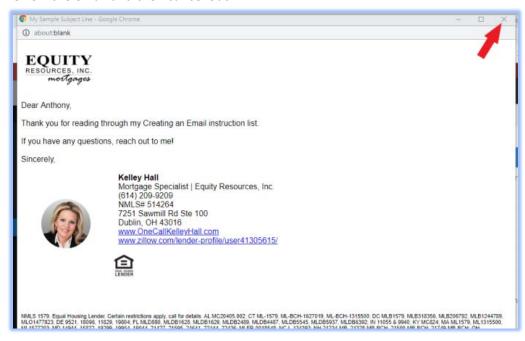
- 8. Preview your email to make sure it looks the way you would like it by
 - a. clicking on the "Preview" button:



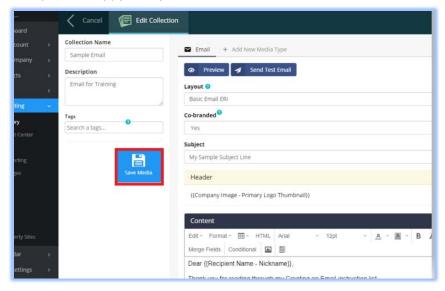
b. Selecting a borrower by typing in their name or part of their name, selecting them and then clicking on "Preview":



c. Review the email and then cancel out:



9. Once you are happy with your email, click on "Save Media":



10. You will be prompted to send for approval. The Admin checks the email for compliance. Once approved your email will be ready to send out!

